

Counseling Department Service Area Outcome (SAO) Assessment Plan

Compton College Service Area Outcomes (SAO) Assessment Plan	
<p>Mission: Compton College is a welcoming and inclusive community where diverse students are supported to pursue and attain student success. Compton College provides solutions to challenges, utilizes the latest techniques for preparing the workforce and provides clear pathways for completion of programs of study, transition to a university, and securing living-wage employment.</p>	
<p>Department/Program: Counseling Department</p>	<p>Date October 25, 2022</p>
<p>SAO Statement(s):</p> <ol style="list-style-type: none"> 1. At the end of their individual counseling session, students will have learned more about the services, support programs and/or resources to meet, advance, or complete their goals. 2. Students who meet with a counselor will have a better understanding of what is required in order to achieve their academic goals, leading to a successful academic semester and persist to the next semester. (Successful is defined as earning a cumulative GPA of a 2.0 or higher and at least 50% completion of units attempted that semester) <p><i>Highlight who, service, and outcome in pink, blue, and green text.</i></p>	
<p>Participants: Counseling Department</p>	
<p>Assessment Plan</p>	<p>Results</p>
<p>The Counseling Department conducted a survey to students who had an appointment in fall 2022. The survey included questions to assess the first SAO and included customer service</p>	<ol style="list-style-type: none"> 1. 75% of students reported having learned more about the services, support programs and or/ resources to meet, advance/or complete their goals.

questions. The survey was administered in September/October 2022 and included 118 responses (out of 1,110), which is an 11% response rate.

2. Students who met with a Counselor had a cumulative GPA of a 2.05 and completed 66% of their courses.

Total matched/enrolled in fall 2022 at census:	886 students
Cumulative GPA:	2.05
Students completing 50% of fall 2022 courses:	588 students
Percent completing 50% of fall 2022 courses:	66%

Describe the process to make meaning of your SAO results: *Who was involved? What points were brought up?*

The Counseling Department met during the regular department meetings and discussed the SAOs. The dean asked for assistance in co-authoring the SAOs. Four Counseling Faculty members helped co-author the SAOs. The group obtained feedback and deployed the survey. The survey findings were discussed at the department meeting. Overall, there is positive feedback but there were comments that we can focus on and work through. Additionally, we can increase the number of students who learn more about resources/support programs.

<u>Plan</u>	<u>Actions Taken</u>
<ol style="list-style-type: none"><li data-bbox="253 254 643 338">1. Collected data for SAO in September / October 22.<li data-bbox="253 363 643 558">2. Review data of students who were seen by a Counselor in fall 2022 for SAO #2.	<ol style="list-style-type: none"><li data-bbox="716 254 1414 338">1. SAO survey was deployed in September / October 2022.<li data-bbox="716 363 1414 506">2. Submitted an IE research request to collect data for SAO #2 at the end of fall 2022 and reviewed data.