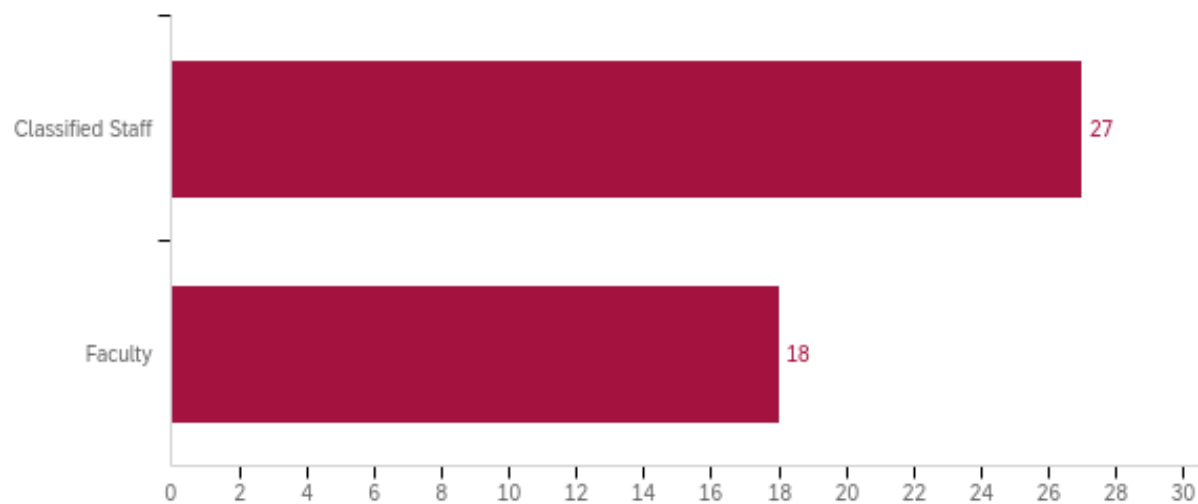


Library Satisfaction Survey – Faculty & Staff

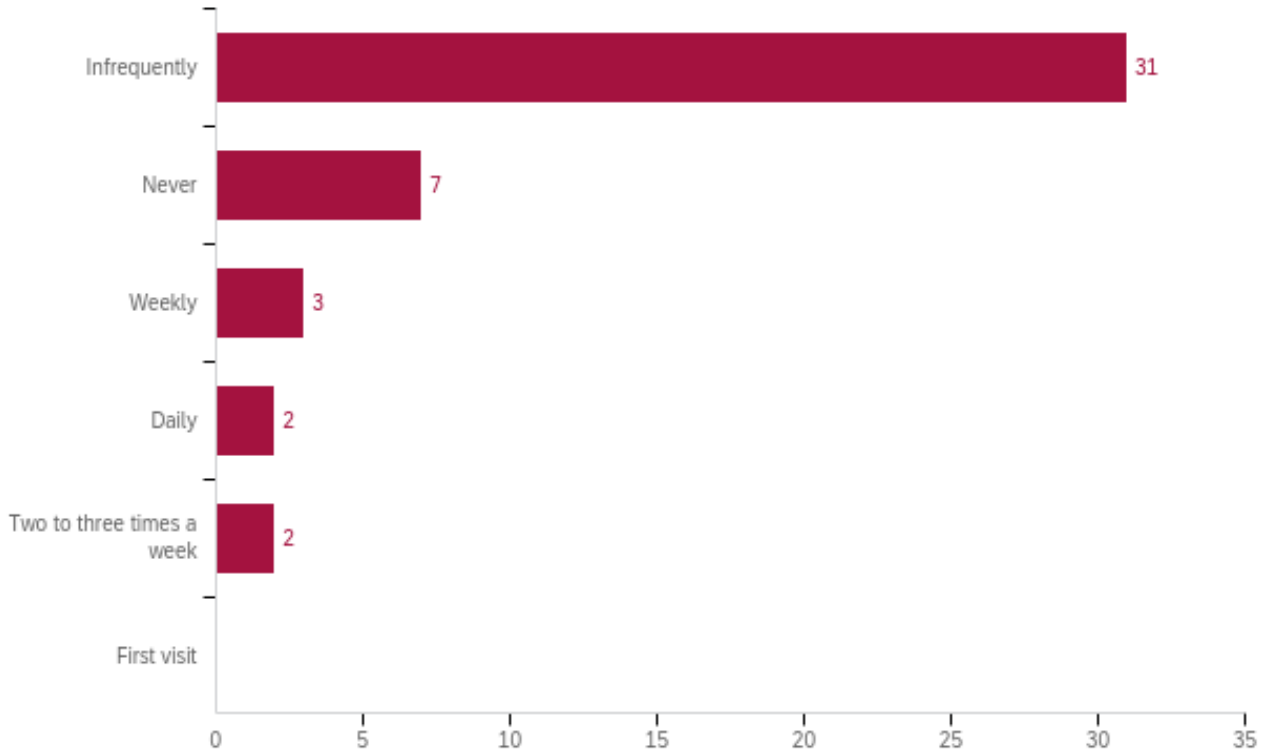
AY 2023-24

Q2 – I identify as:



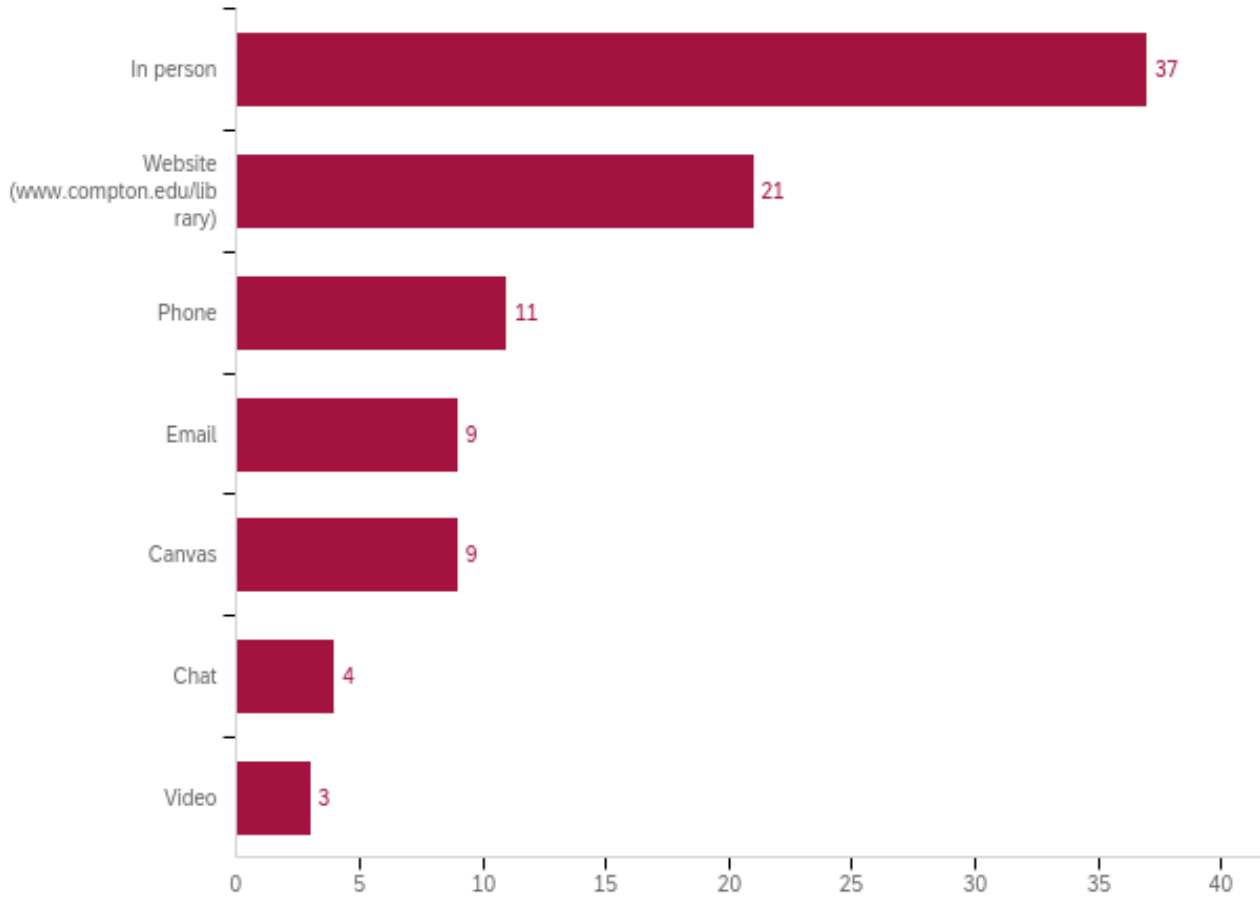
#	Answer	%	Count
2	Faculty	40.00%	18
3	Classified Staff	60.00%	27
	Total	100%	45

Q3 - How often do you access the Library?



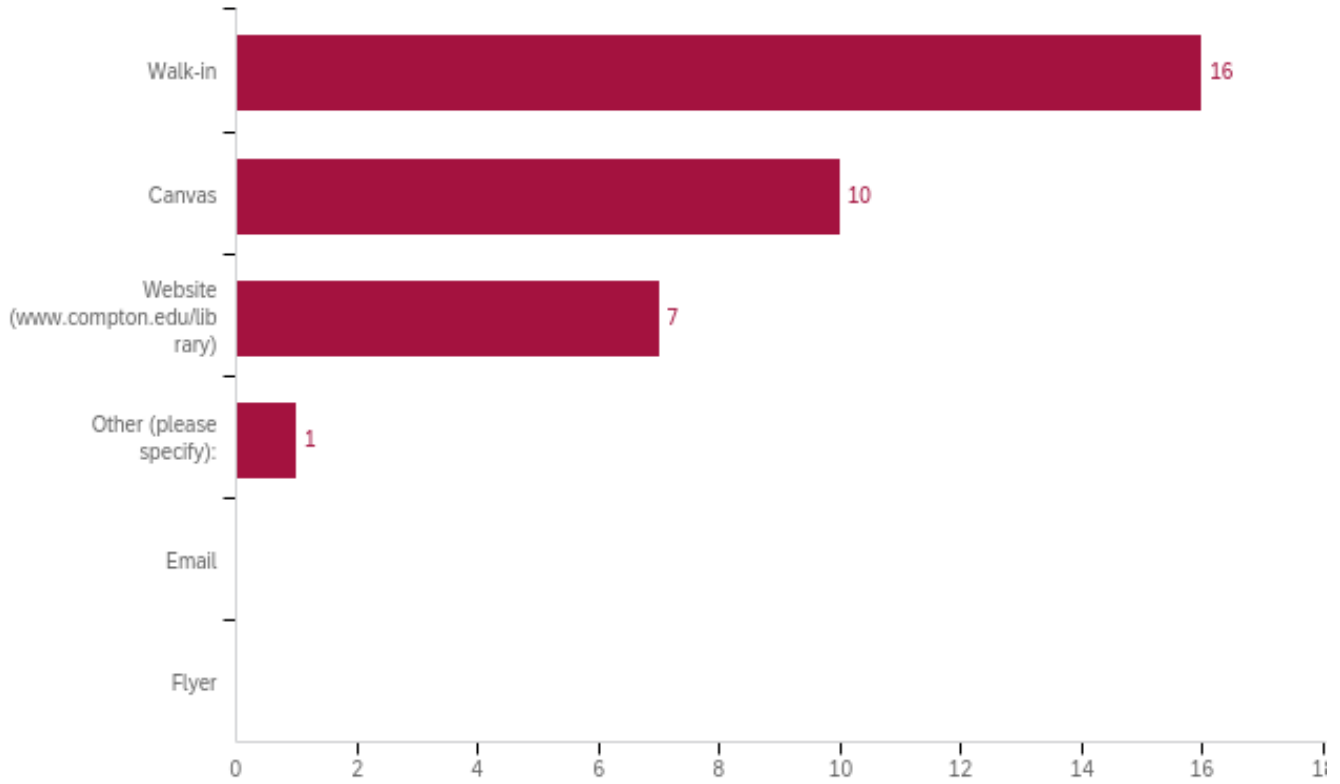
#	Answer	%	Count
1	Daily	4.44%	2
2	Two to three times a week	4.44%	2
3	Weekly	6.67%	3
4	Infrequently	68.89%	31
5	First visit	0.00%	0
6	Never	15.56%	7
	Total	100%	45

Q4 - How do you prefer to access the library? Select all that apply.



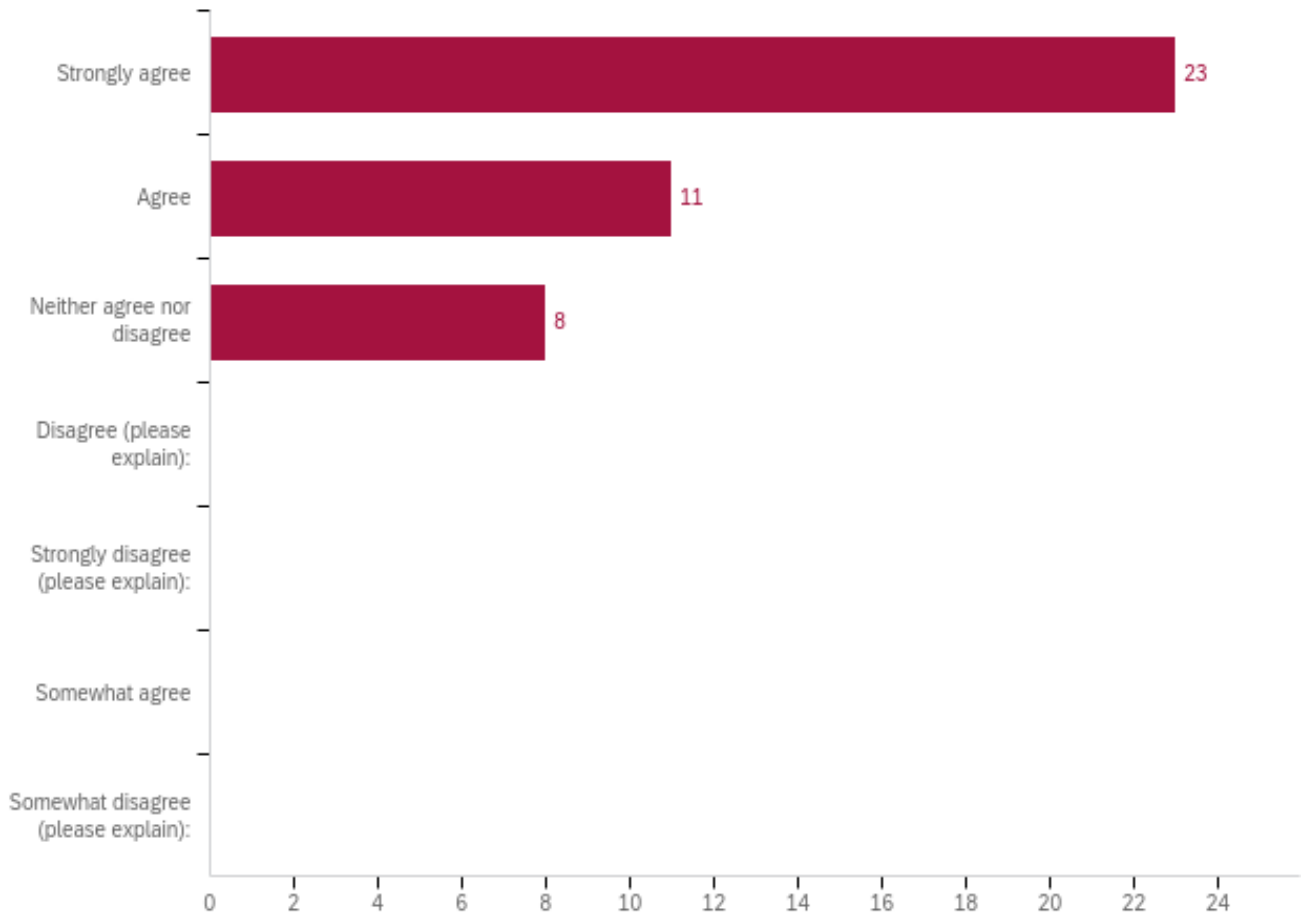
#	Answer	%	Count
2	Website (www.compton.edu/library)	22.34%	21
7	Video	3.19%	3
5	Phone	11.70%	11
1	In person	39.36%	37
4	Email	9.57%	9
3	Chat	4.26%	4
6	Canvas	9.57%	9
	Total	100%	94

Q5 - How do you direct your students to the Library?



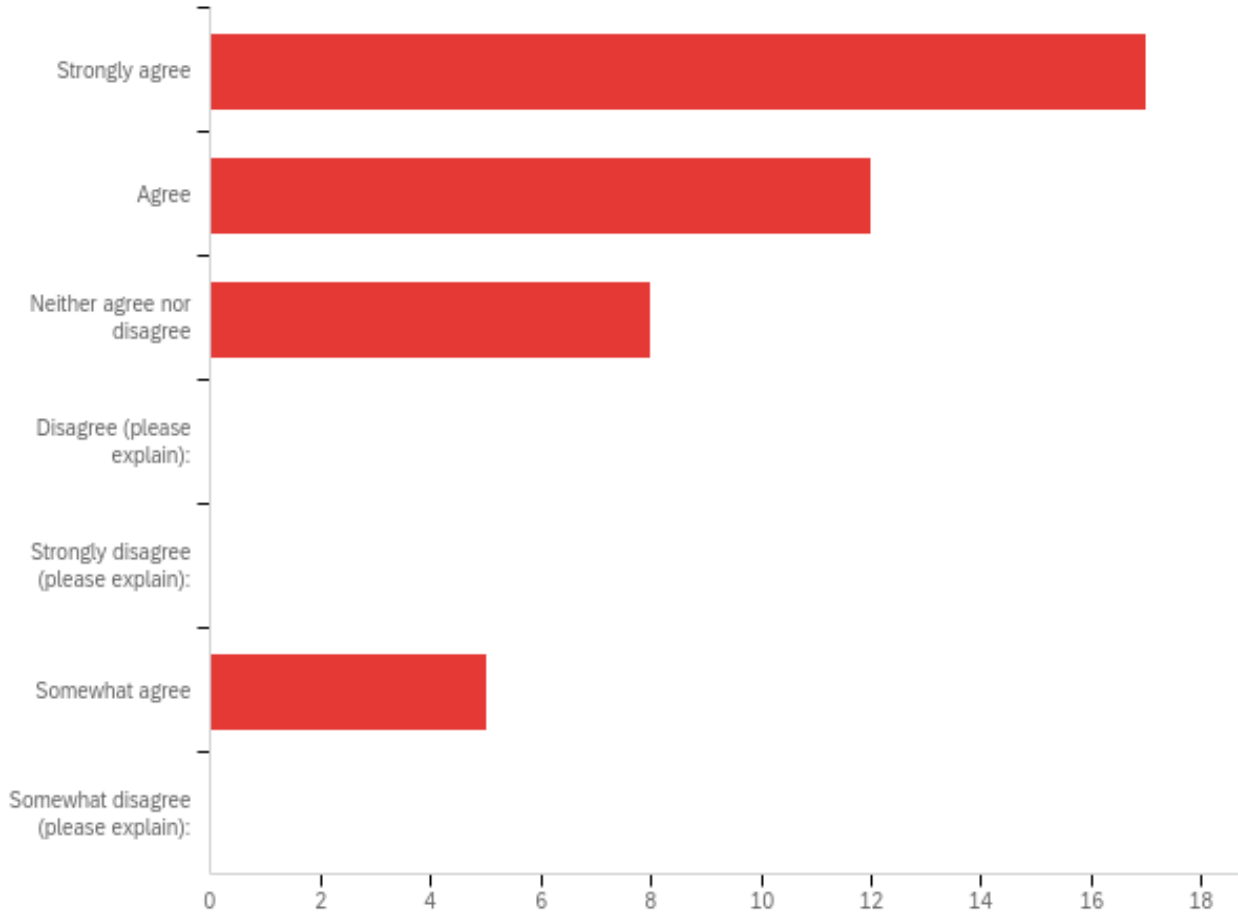
#	Answer	%	Count
2	Website (www.compton.edu/library)	20.59%	7
5	Walk-in	47.06%	16
8	Other (please specify):	2.94%	1
6	Flyer	0.00%	0
4	Email	0.00%	0
3	Canvas	29.41%	10
	Total	100%	34

Q6 - Library staff are helpful in assisting me with my needs.



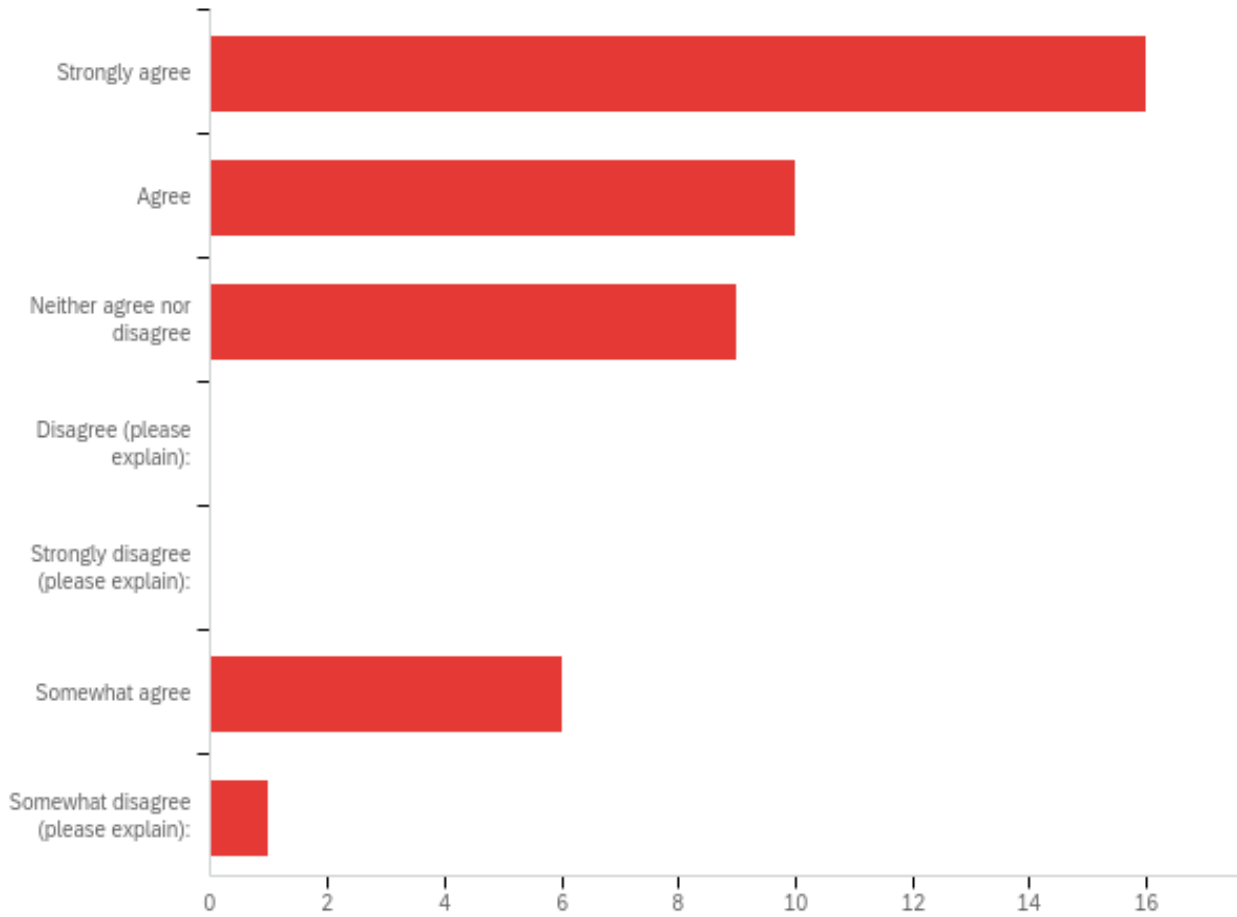
#	Answer	%	Count
1	Strongly agree	54.76%	23
2	Agree	26.19%	11
3	Neither agree nor disagree	19.05%	8
4	Disagree (please explain):	0.00%	0
5	Strongly disagree (please explain):	0.00%	0
6	Somewhat agree	0.00%	0
7	Somewhat disagree (please explain):	0.00%	0
	Total	100%	42

Q7 - Library resources, tools, and/or services have helped my students improve their ability to find and use information resources (books, databases, Canvas, et al.).



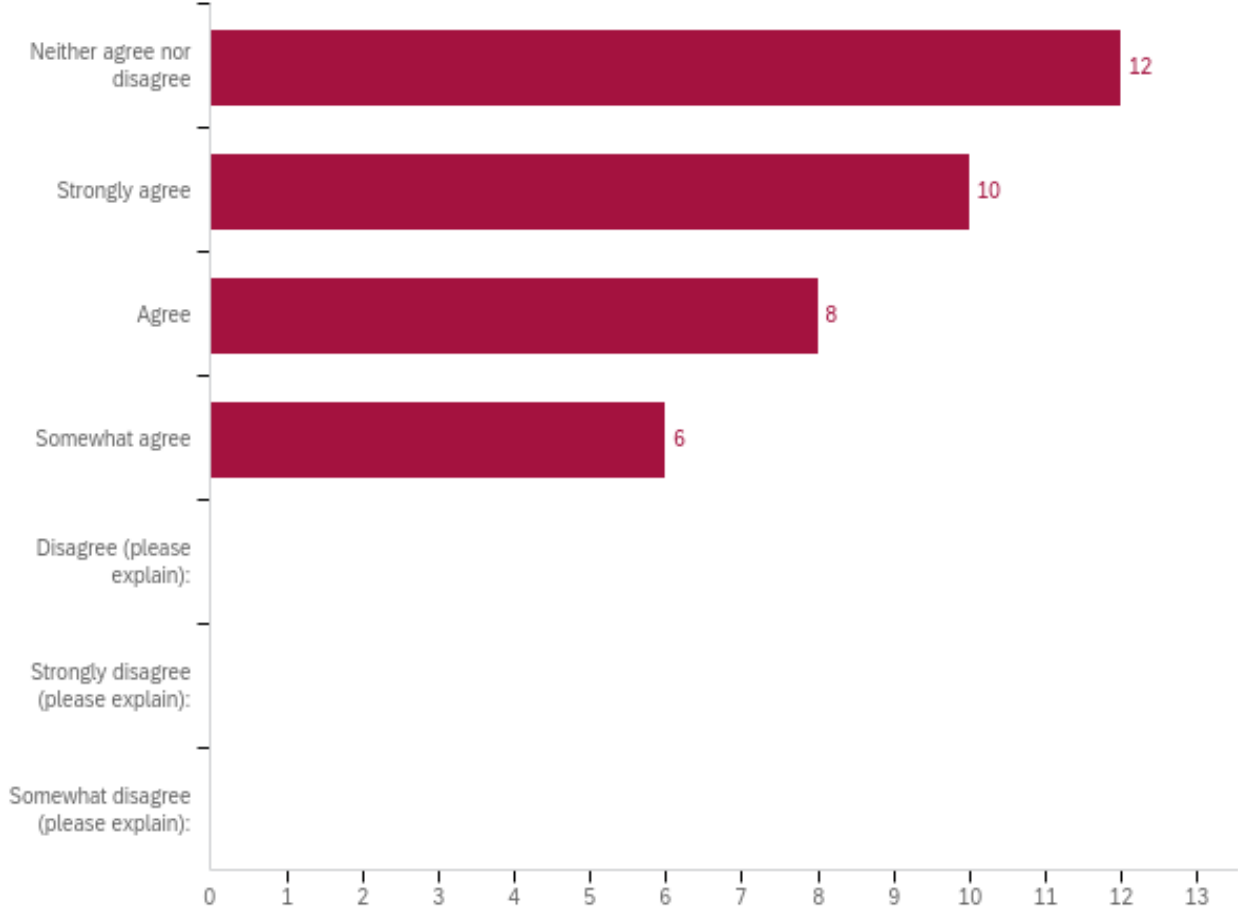
#	Answer	%	Count
1	Strongly agree	40.48%	17
2	Agree	28.57%	12
3	Neither agree nor disagree	19.05%	8
4	Disagree (please explain):	0.00%	0
5	Strongly disagree (please explain):	0.00%	0
6	Somewhat agree	11.90%	5
7	Somewhat disagree (please explain):	0.00%	0
	Total	100%	42

Q8 - Library resources, tools, and/or services have supported my students' ability to succeed in their assignments.



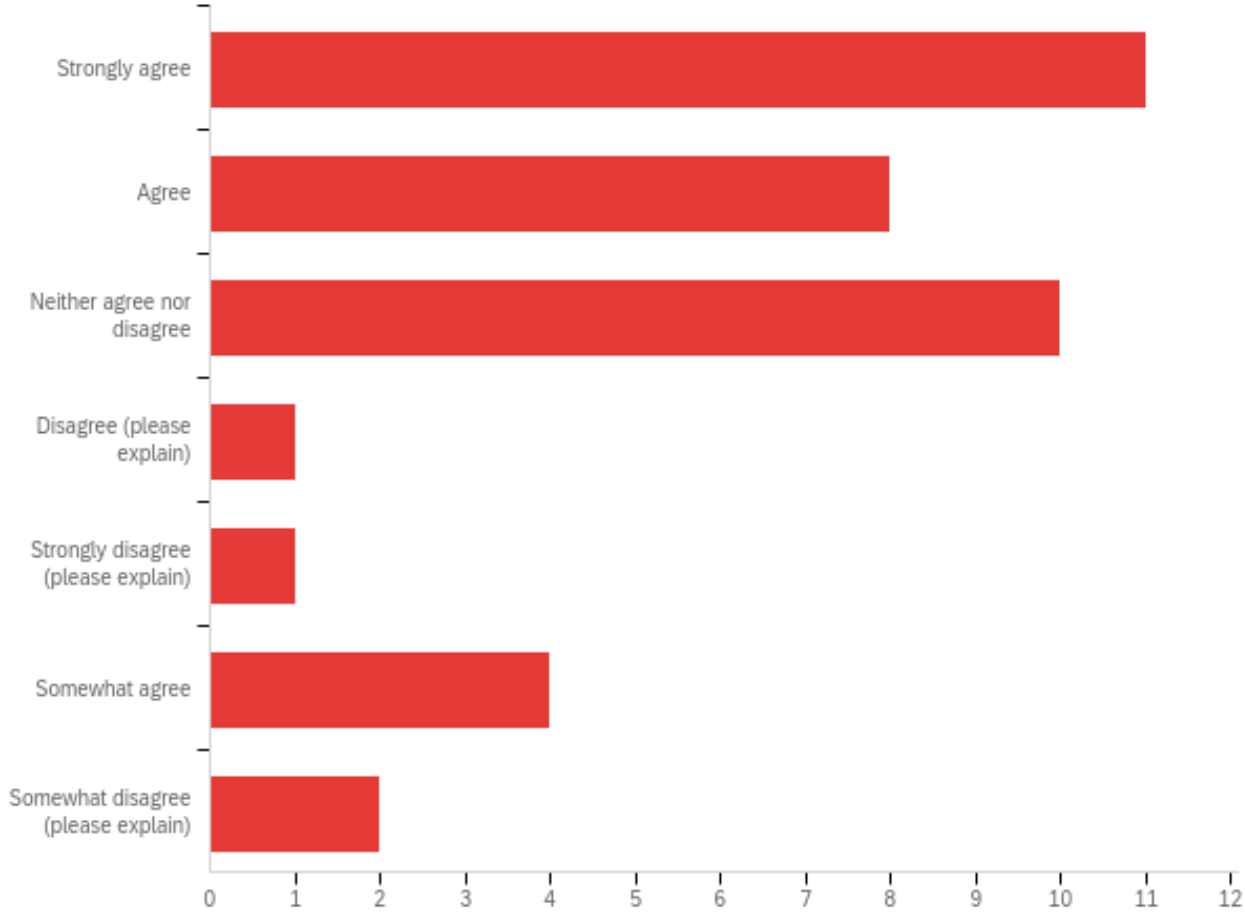
#	Answer	%	Count
1	Strongly agree	38.10%	16
2	Agree	23.81%	10
3	Neither agree nor disagree	21.43%	9
4	Disagree (please explain):	0.00%	0
5	Strongly disagree (please explain):	0.00%	0
6	Somewhat agree	14.29%	6
7	Somewhat disagree (please explain):	2.38%	1
	Total	100%	42

Q9 - The Library's facilities (furniture, air conditioning, etc.) make it a comfortable place to visit.



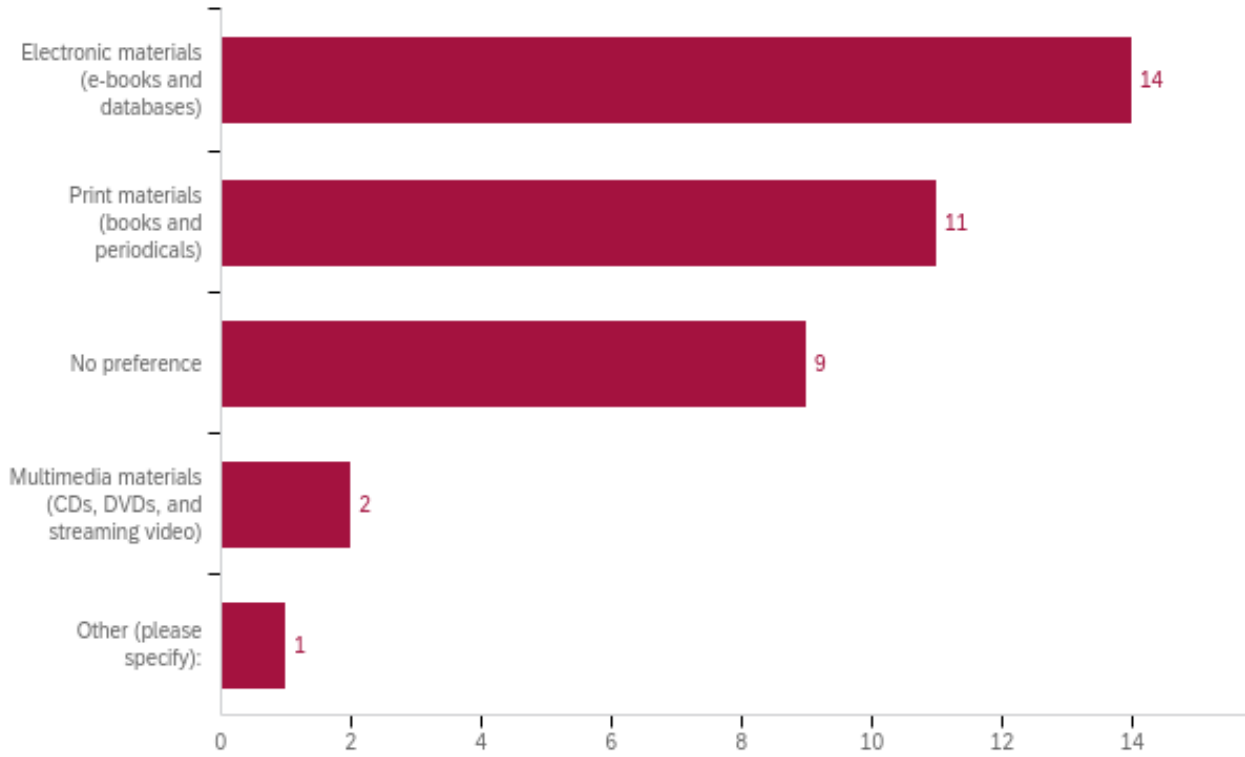
#	Answer	%	Count
1	Strongly agree	27.78%	10
2	Agree	22.22%	8
3	Neither agree nor disagree	33.33%	12
4	Disagree (please explain):	0.00%	0
5	Strongly disagree (please explain):	0.00%	0
6	Somewhat agree	16.67%	6
7	Somewhat disagree (please explain):	0.00%	0
	Total	100%	36

Q10 - The Library website (www.compton.edu/library) is helpful in assisting me with my research needs.



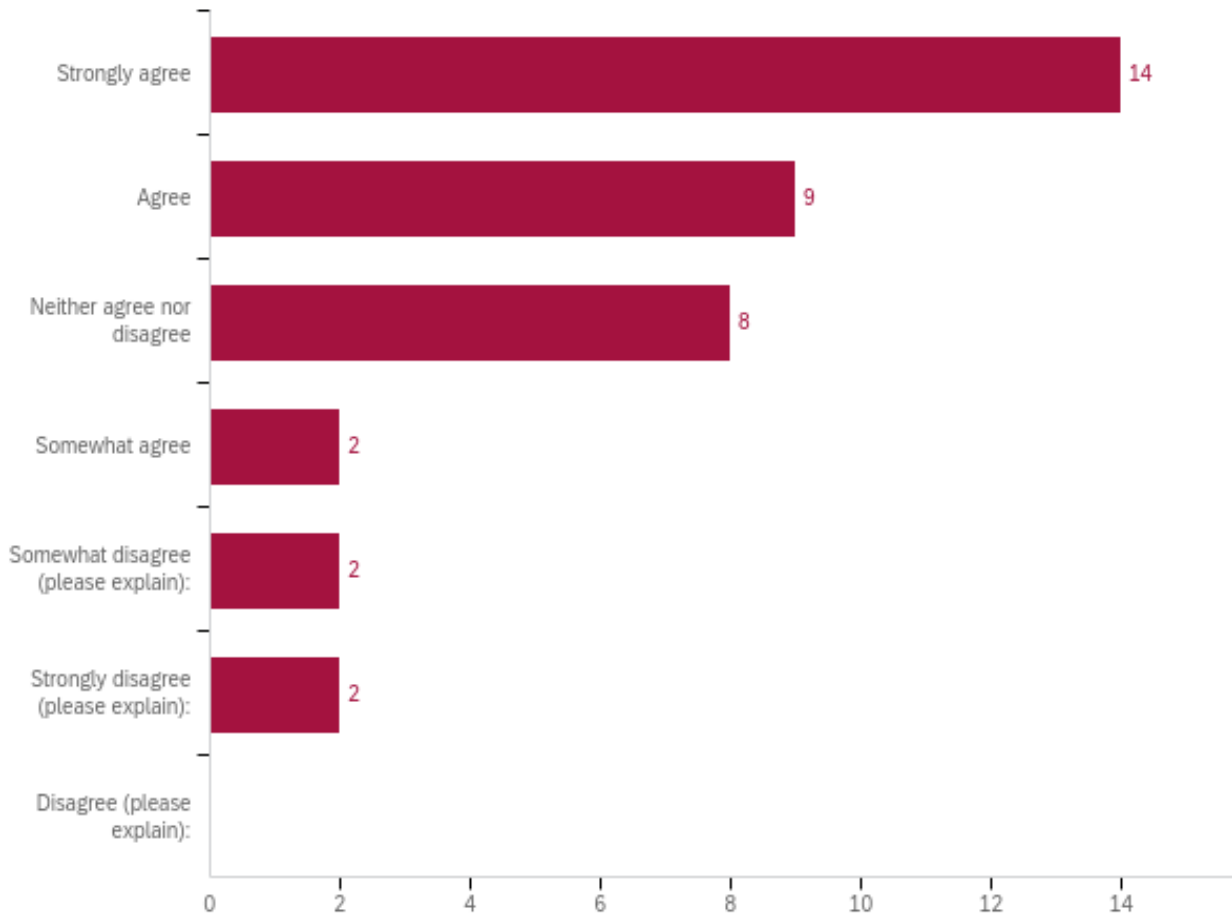
#	Answer	%	Count
1	Strongly agree	29.73%	11
2	Agree	21.62%	8
3	Neither agree nor disagree	27.03%	10
4	Disagree (please explain)	2.70%	1
5	Strongly disagree (please explain)	2.70%	1
6	Somewhat agree	10.81%	4
7	Somewhat disagree (please explain)	5.41%	2
	Total	100%	37

Q11 - I prefer to use:



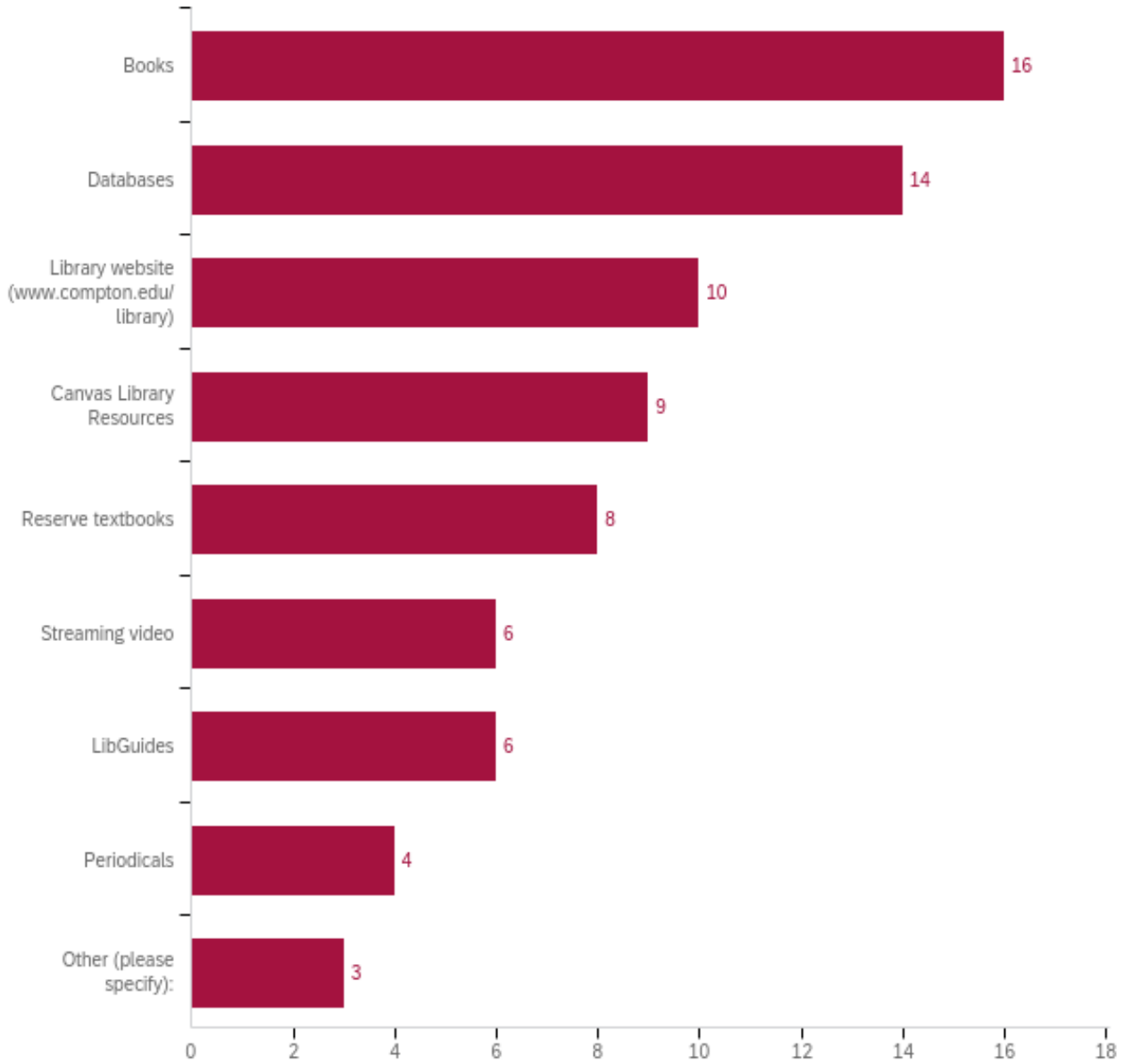
#	Answer	%	Count
1	Print materials (books and periodicals)	29.73%	11
2	Electronic materials (e-books and databases)	37.84%	14
3	Multimedia materials (CDs, DVDs, and streaming video)	5.41%	2
4	No preference	24.32%	9
5	Other (please specify):	2.70%	1
	Total	100%	37

Q12 - How satisfied are you with the print collection?



#	Answer	%	Count
1	Strongly agree	37.84%	14
2	Somewhat agree	5.41%	2
3	Agree	24.32%	9
4	Neither agree nor disagree	21.62%	8
5	Somewhat disagree (please explain):	5.41%	2
6	Disagree (please explain):	0.00%	0
7	Strongly disagree (please explain):	5.41%	2
	Total	100%	37

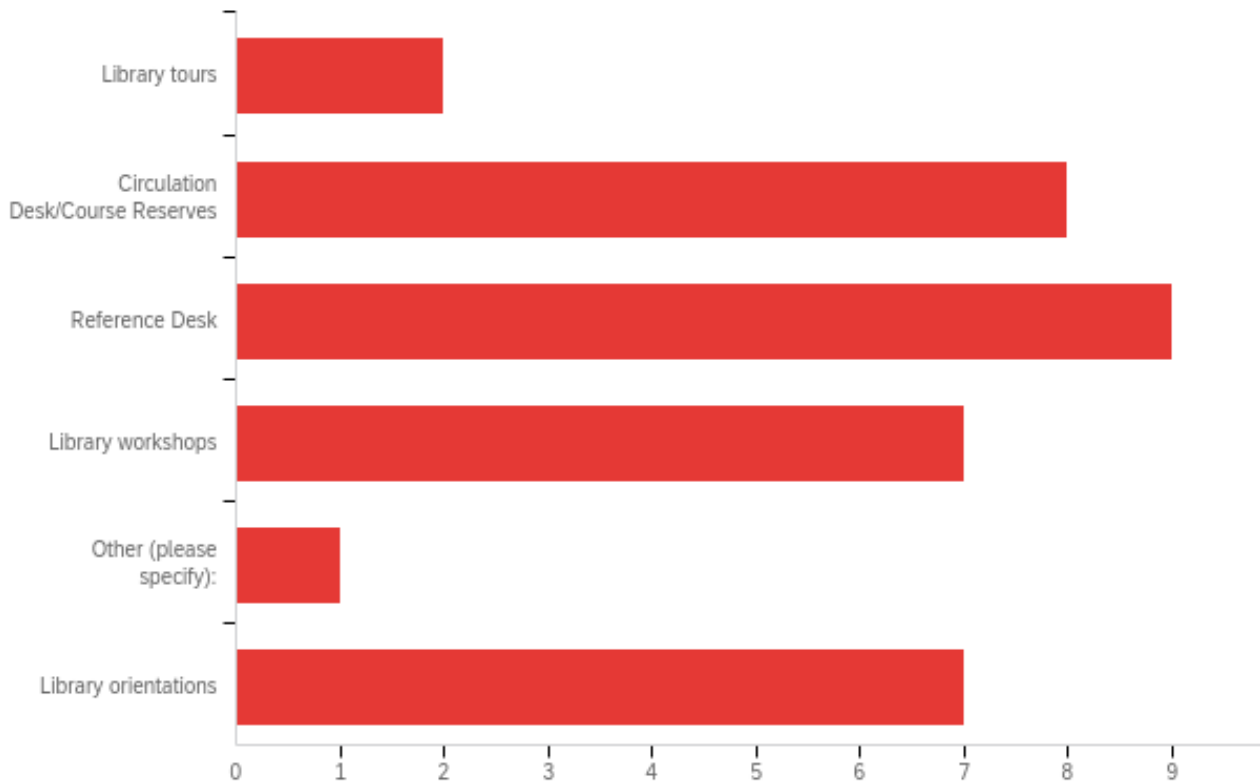
Q13 - What do you use the Library for? Select all that apply.



#	Answer	%	Count
1	Books	21.05%	16
2	Reserve textbooks	10.53%	8
3	Databases	18.42%	14
4	Periodicals	5.26%	4
5	Library website (www.compton.edu/library)	13.16%	10
6	Canvas Library Resources	11.84%	9
7	Streaming video	7.89%	6

8	LibGuides	7.89%	6
9	Other (please specify):	3.95%	3
	Total	100%	76

Q14 - Which of the following Library services do you use to support your role? Select all that apply.



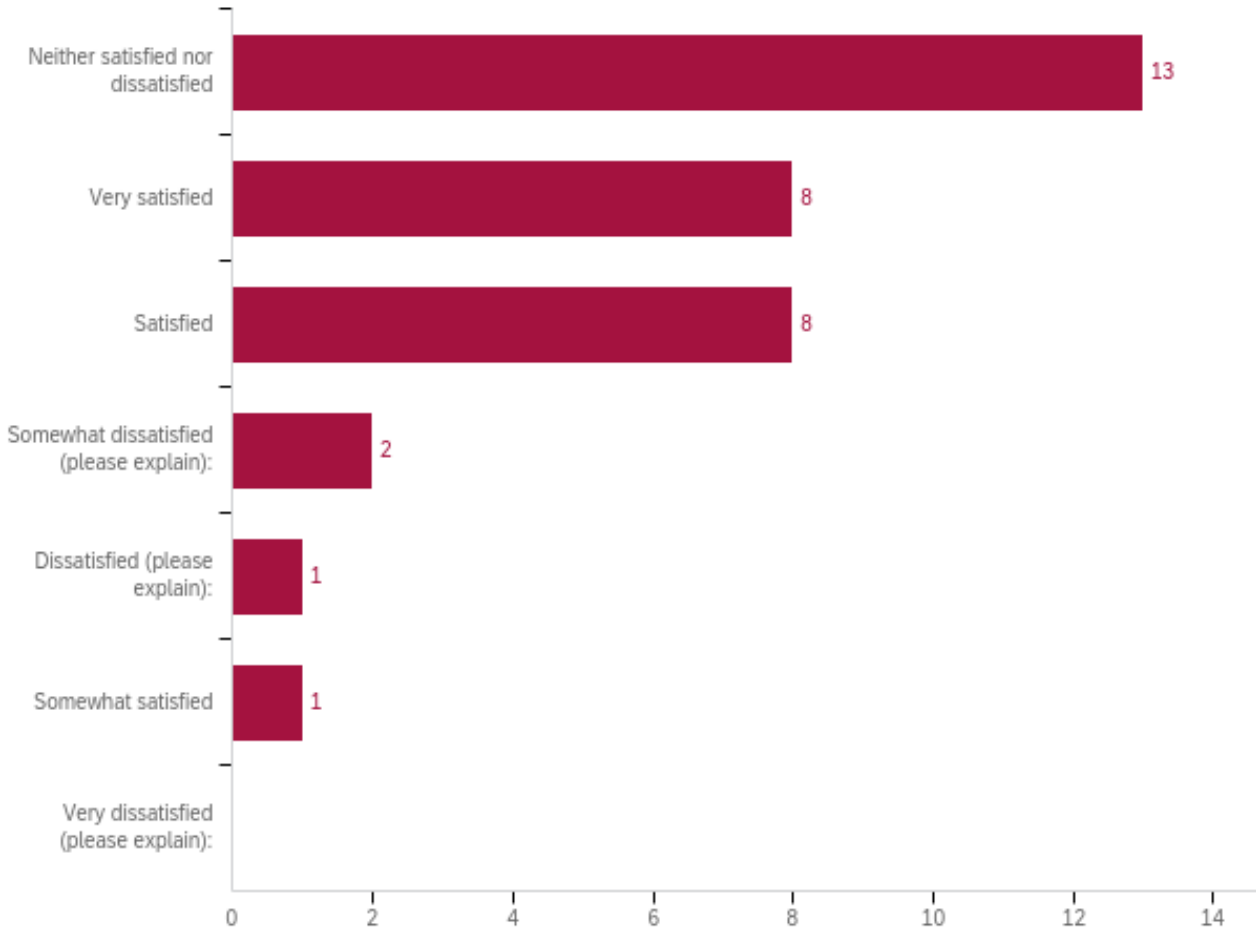
#	Answer	%	Count
2	Library tours	5.88%	2
5	Circulation Desk/Course Reserves	23.53%	8
6	Reference Desk	26.47%	9
8	Library workshops	20.59%	7
9	Other (please specify):	2.94%	1
10	Library orientations	20.59%	7
	Total	100%	34

Q14_9_TEXT - Other (please specify)

Other (please specify): - Text

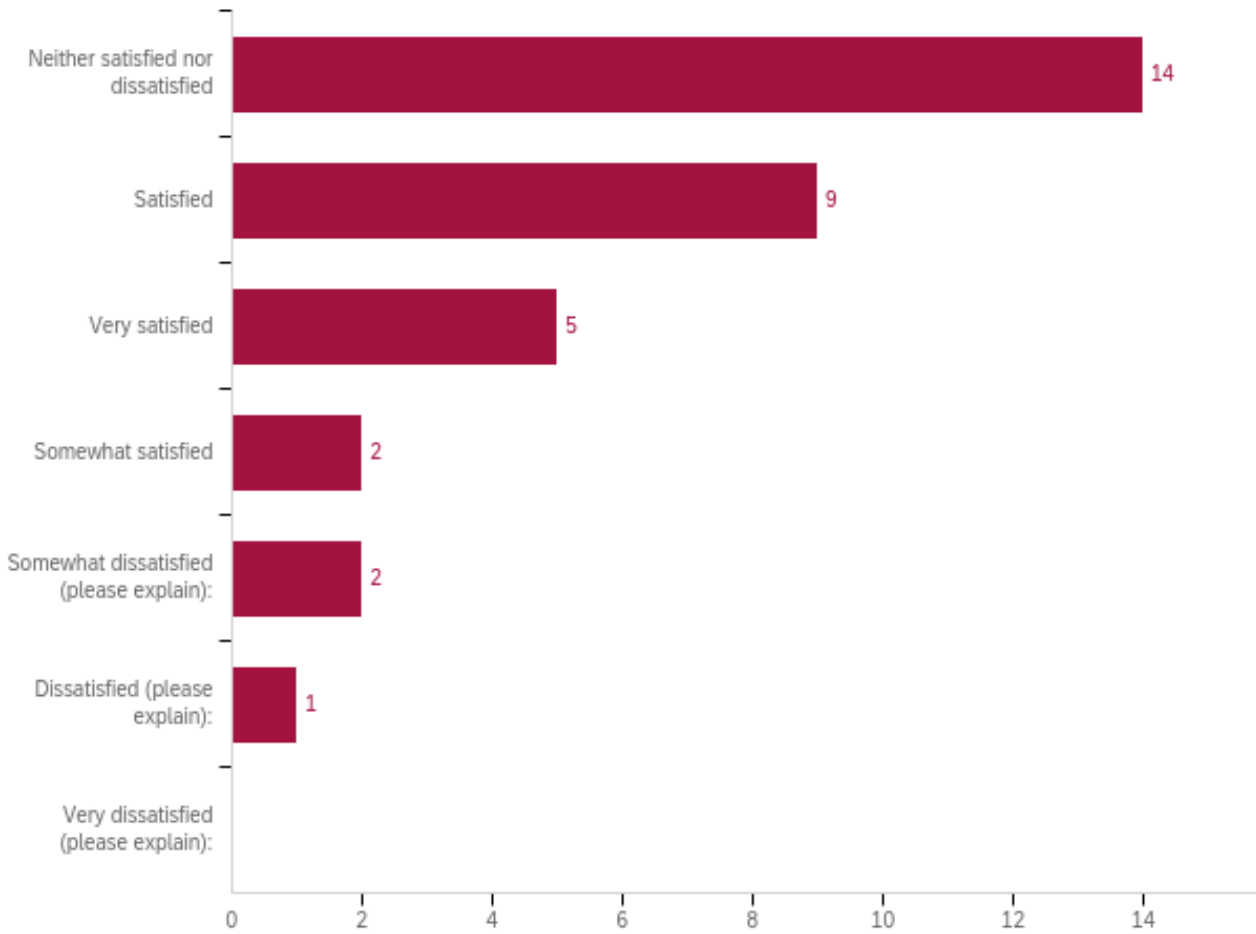
none, because staff are not allowed to check out materials

Q15 - How satisfied are you with the reserve textbooks?



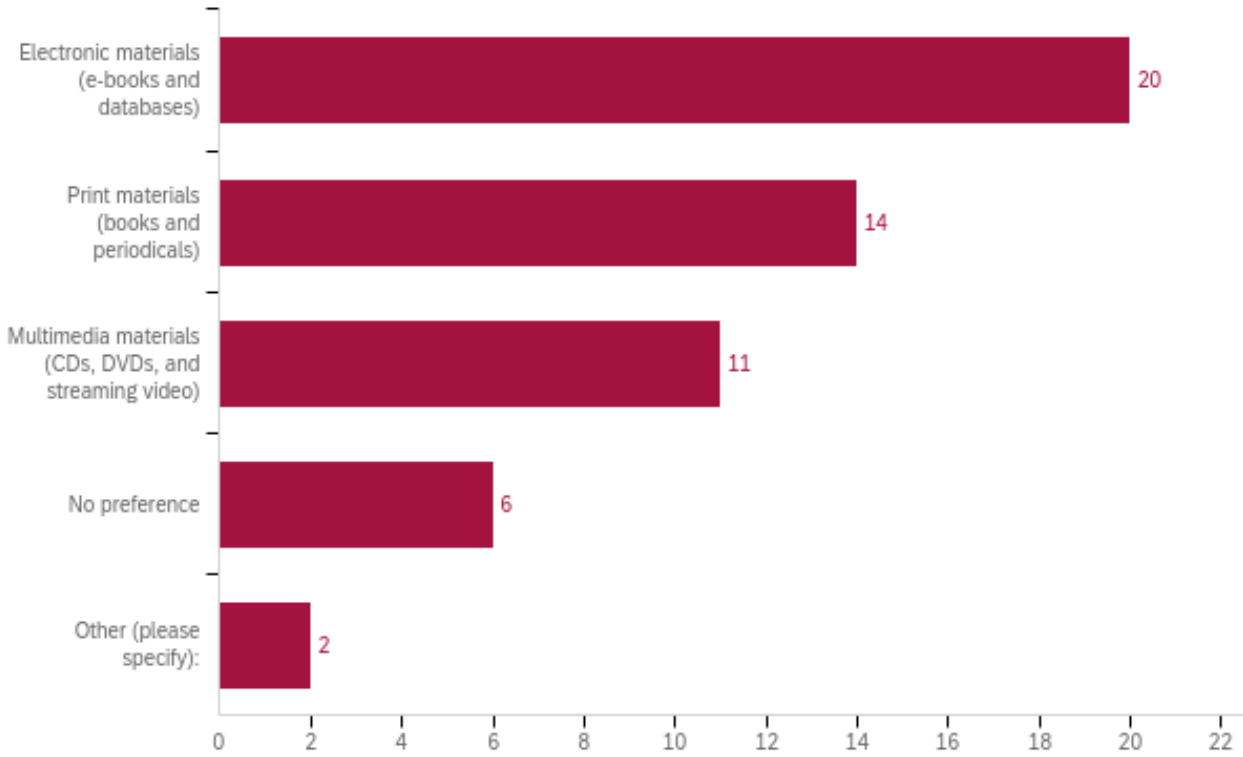
#	Answer	%	Count
1	Very satisfied	24.24%	8
2	Satisfied	24.24%	8
3	Neither satisfied nor dissatisfied	39.39%	13
4	Dissatisfied (please explain):	3.03%	1
5	Very dissatisfied (please explain):	0.00%	0
6	Somewhat satisfied	3.03%	1
7	Somewhat dissatisfied (please explain):	6.06%	2
	Total	100%	33

Q16 - How satisfied are you with the online databases (EBSCO, ProQuest, etc.)?



#	Answer	%	Count
1	Very satisfied	15.15%	5
2	Satisfied	27.27%	9
3	Neither satisfied nor dissatisfied	42.42%	14
4	Dissatisfied (please explain):	3.03%	1
5	Very dissatisfied (please explain):	0.00%	0
6	Somewhat satisfied	6.06%	2
7	Somewhat dissatisfied (please explain):	6.06%	2
	Total	100%	33

Q17 - What materials should the Library acquire? Select all that apply.



#	Answer	%	Count
1	Print materials (books and periodicals)	26.42%	14
2	Electronic materials (e-books and databases)	37.74%	20
3	Multimedia materials (CDs, DVDs, and streaming video)	20.75%	11
4	No preference	11.32%	6
5	Other (please specify):	3.77%	2
	Total	100%	53

Q18 - Anything else we should know?

For my discipline in History and Ethnic Studies, we need access to JSTOR for students to conduct research, especially for our honors sections. Additionally JSTOR would increase our department's ability create OER materials to cut down on textbook cost for students.

I love the Librarians at this school!!!! Compton Librarians Rock!!!! Thank You, Librarians, for supporting the campus!!!! Thank You for giving me a chance to take this survey!!! Professor Georgia Moten

I would love to see expanded database offerings. They are a bit thin compared to other campuses.

You should send emails to let employees know that the library is there for their use. Let them know when you receive new books and that they can check them out at any time.

I was not aware the Library did tours - do they occur weekly at specific days/times? If so, where is that advertised? I have also never seen or received a flyer from the library sharing all it wonderful resources like free test materials, study spaces, workshops, tours, canvas shell info etc. I wish I had a flyer to show to students and refer them more easily. It's hard to keep up with changes happening in the library so having new flyers shared each semester with all faculty member (instructors and counselors) would be great so we could better promote your services and post in our offices.

Even though I am staff, I was recently also a student. I think the Library would benefit from having a more robust database option.

It is time to take down the plexiglass barriers. They make it hard to have conversations with the person on the other side during a query.

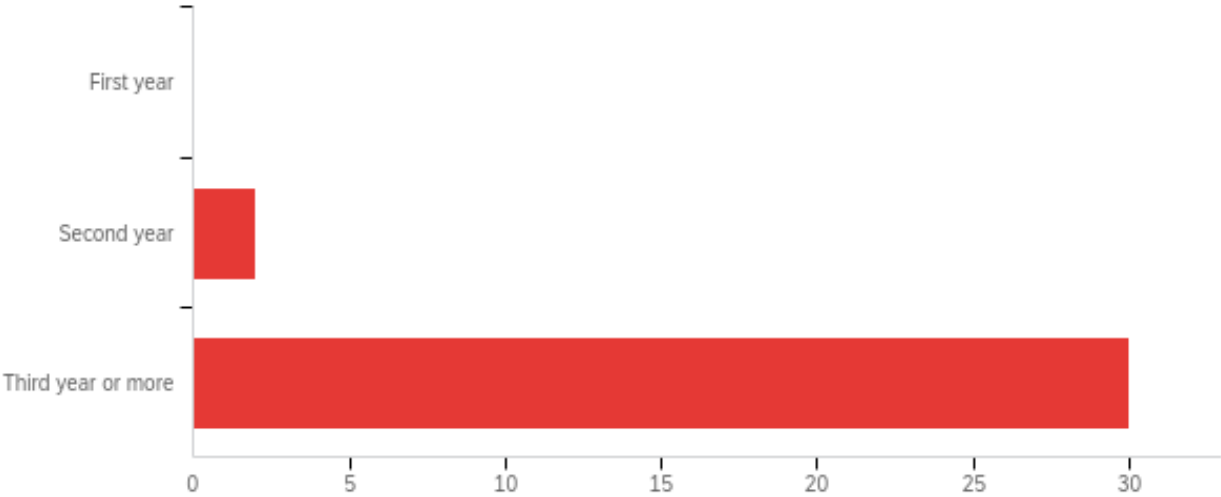
The librarians have always been super helpful in my research. I have called and showed up to work with them and both Lynn and Charles have been great!

From my students feedback, I've heard that they appreciate the environment, access to printers and to the computers. I am planning on requesting workshop or LibGuides from our Librarians for future courses as students appreciate the help and guidance. In addition, the times that I have been at the library, everyone is extremely kind and knowledgeable.

Keep the great work.

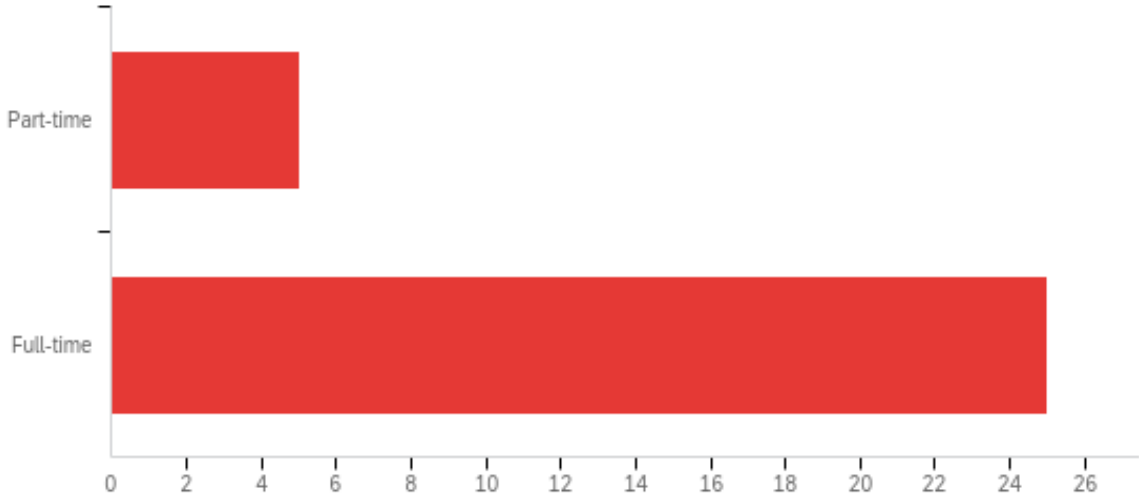
I wasn't aware that the library was available for usage by staff.

Q19 - This current semester is your:



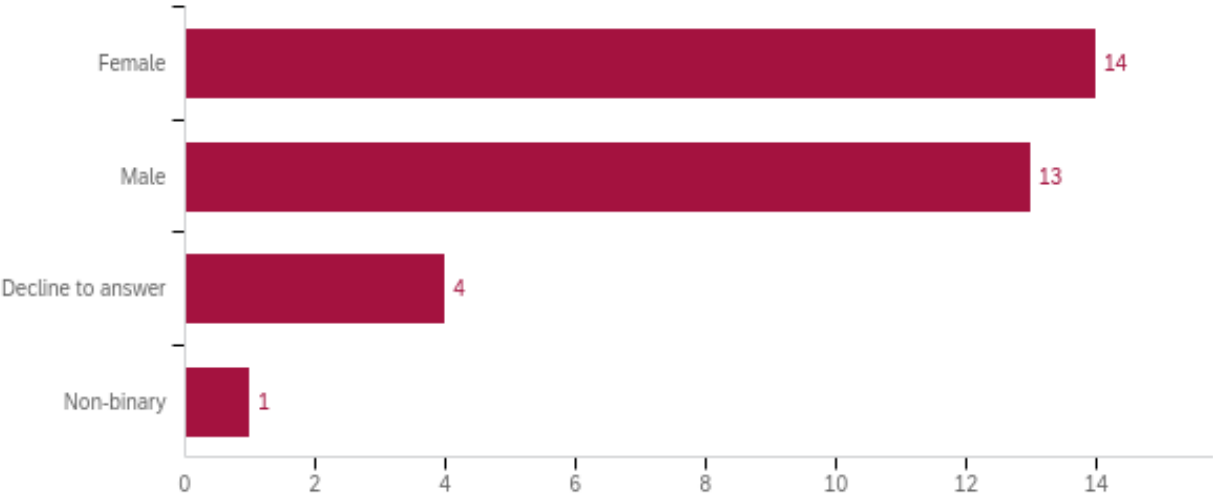
#	Answer	%	Count
4	First year	0.00%	0
5	Second year	6.25%	2
6	Third year or more	93.75%	30
	Total	100%	32

Q20 - Employee status:



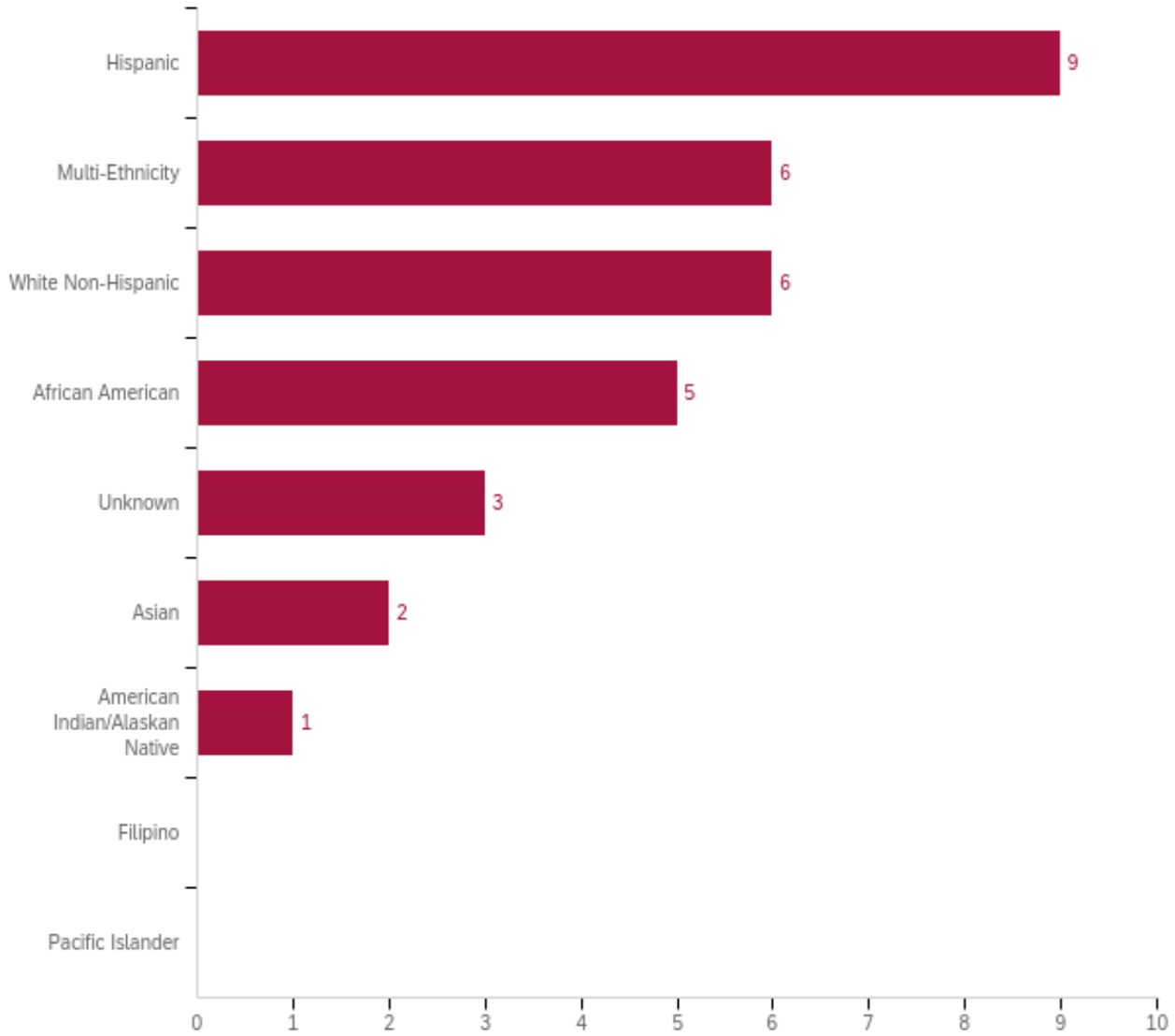
#	Answer	%	Count
4	Part-time	16.67%	5
5	Full-time	83.33%	25
	Total	100%	30

Q21 - Gender:



#	Answer	%	Count
1	Male	40.63%	13
2	Female	43.75%	14
3	Non-binary	3.13%	1
4	Decline to answer	12.50%	4
	Total	100%	32

Q22 - Ethnicity:



#	Answer	%	Count
1	Asian	6.25%	2
2	African American	15.63%	5
3	Filipino	0.00%	0
4	American Indian/Alaskan Native	3.13%	1
5	Hispanic	28.13%	9
6	Multi-Ethnicity	18.75%	6
9	Pacific Islander	0.00%	0
10	Unknown	9.38%	3
11	White Non-Hispanic	18.75%	6

Total

100%

32